

# care4infra

care4infra services are used by large to medium large companies with several to a lot of establishments. care4infra services are also asked for by federal, regional and local government institutions. Our customers wish to be able to control costs of telecommunication and make use of the new technologies. care4infra customers are active in different sectors like

## CARE Consulting Services

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- Shopping sector
- Services organisations
- Municipalities
- Government institutions
- Telecommunication companies
- Production facilities
- Project business
- Logistics



- Point of Sales organisations
- Rent companies
- Service organisations
- Industry

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## Network optimisation

CARE Consulting Services uses an extended knowledgebase of firm and mobile operator services in Europe in order to realise an optimisation of the Wide Area Networks. In a network-design we incorporate a private MPLS backbone and the public internet with access technologies like ADSL, SHDSL, GPRS, Edge, and WiMax. Moreover our knowledge of the operator services enable us to make cost-conscious selections.

## Request for Proposal

Collecting and establishing a Request for proposal will result in loss of focus and an obvious cost. CARE Consulting Services will establish your RFP in view of having a simplified comparison of your offers. We incorporate de requested SLA's in your RFP's and will take into account the current and future requested Classes of Service.

## Service Level Agreements

CARE Consulting Services will translate the internal processes into SLA's for external operators. We will describe the Service-, Availability- and Performance-SLA's. We will take into account the used methods of measurement, the requested reports and network flexibility.

## SLA Management

CARE Consulting Services will conduct the SLA reporting for current agreements. As independent party we are well confronted to measure and report all Service-, Availability- and Performance SLA's. Our SLA Management service will make sure that outsourcing of Telecom will be controllable.



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### Mobile Applications

Your field staff doesn't like to lose contact with the offices and vice versa. Mobile applications will offer a solution. CARE Consulting Services masters a good cocktail of knowledge in mobile appliances, software development, remote communication and ERP software in order to bring a project to a successful ending. We will issue your RFP, select the mobile application and we will see to a successful progress of your project.

### Telephony

Compared to the classic telephony a lot of modern alternatives are being offered. CARE Consulting Services will advise regarding the implementation of Voice over IP, IP Telephony and Softphones. We will analyse your Return on Investment, investigate the advantages and disadvantages of the quotations and we will make sure your needs will be taken into account in the SLA negotiations. Finally we will see to the implementation of the solutions.

### Audit

Our customers are dynamic companies with a strong focus. They use the sane principle of regular auditing of their data budget, fixed and mobile telephony budget. CARE Consulting Services analyses the invoices, rationalises the fixed lines and will propose alternative operators or other subscription rates based on the actual calling profile. Other cost reducing changes will be proposed and discussed.

